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Connex Care and Support Service is registered with CQC, the Care Quality Commission. The Care and Support Service conforms to the National Minimum Standards set by CQC and is subject to regular inspections by them.

There are training requirements that all staff must undertake as a member of our staff:

Care Certificate

Any staff recruited since April 2015 must complete Care Certificate Training. The training covers 15 standards and must be completed within 6 months of employment. Training will be delivered on a weekly basis to a group. Each student must complete a workbook and they will be observed and assessed in their role as a Carer and signed off accordingly.

The Care Certificate is portable and if you already have attained this you will not need to complete it again. In this case new staff will complete an in-house induction regarding Policies and Procedures, equipment, ID Badges etc.

At this time, we are particularly interested in recruiting people available for block pop-in calls (assisting people to get up each morning and to bed each evening) – staff will be required to work evenings and weekends on a rota basis.

Staff will be expected to assist with all aspects of personal care, for example helping someone to have a shower/wash or assisting them in their toileting along with administering medication and meal preparation.

We hold regular staff team meetings, individual supervision sessions and appraisals where staff can raise issues and have the chance to offer ways of improving the service

We offer a variety of on-going training through Derbyshire County Council, in-house or on-line.

We also provide sitting sessions of more than 2 hours, daytime, evening and weekend to people in their own homes. We support people out the community and also provide night sits to people in their own homes.

We provide a uniform and all staff are issued with protective equipment (gloves, aprons, handgel) and an Identification Badge.

Rates of pay are as follows:

Daytime rate (Mon – Fri 7am – 8pm Weekend / evening rate Sitting service daytime Sitting service weekend / evening Mileage rate

£8.50 per hour £8.75 per hour £7.83 per hour £8.03 per hour 36p per mile