

Impact Report

2017/18

We helped
over **5,300**
people in the
Derbyshire
Dales and High
Peak to live
safer and more
fulfilled lives



Helping vulnerable people remain independent

Reducing social isolation

Providing practical support

Supporting volunteers in local communities

Helping vulnerable people remain independent



Reducing social isolation



Our Aspire and Home Support staff provided over **70,000** hours of care in the community

Our Handy Van team provided **3,455** fire safety, telecare and security support visits to people over 60

Our volunteer befrienders provided **6100** hours of company and support to isolated older people

Our volunteer drivers provided over **15,000** journeys to help older and vulnerable people attend medical appointments and social activities



Pictured left: Archie, enjoying time on the go-kart track

"Aspire is an excellent service. The support workers are great, they've gone over and above to support our family."
Archie's mum

Over 1,000 people used our Transport services

Providing practical support



Supporting volunteers in local communities



*"I feel that I am doing something worthwhile and making a difference to the people I support". June –
Readycall volunteer*

Over **280** volunteers helped deliver our services, donating **29,000** hours of volunteering time..... this equates to **£228,000** in wages

We introduced over **350** people to volunteering in the local community

Our 'Pride of Buxton' Awards recognised the voluntary contribution of local people and businesses in the community

We helped **250** organisations to recruit volunteers



Pictured left: Some of our staff with Ruth George, MP for High Peak (on the right)

We make a difference to people's lives...



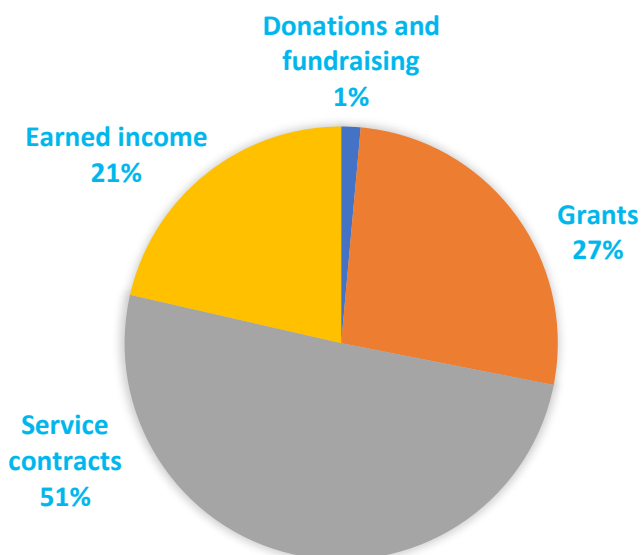
"I feel very lonely - I miss having my husband around. The Readycall volunteers make me feel so much better". Edith

"Brian and Dave came to fit a smoke alarm. They did a great job - a credit to the Handyvan service". Joanne

"It would be difficult to find a way the Home Support Service could possibly be improved. They have been wonderful, like friends". Miss J

"The Transport Service is fantastic. Without them I would find it very hard to get to my hospital appointments". Mr M

How we funded our services 2017/18



Thank you to all our partners and supporters

Connex Community Support,

16 Eagle Parade, Buxton, Derbyshire SK17 6EQ

Tel: 01298 23970 Email: admin@connex.org.uk
Registered Charity No. 1067193

Figures correct as at Autumn 2018

www.connex.org.uk