

How do I get referred to Care and Support — Older Adults?

You can self-refer by contacting us directly, or if your care will be funded by Derbyshire County Council, they will make the referral to us on your behalf.



For more information on Connex Care and Support — Older Adults services, please contact Carole, Jackie or Rachael using the details below:

Contact us:

Telephone: **01298 23970**

Email: careandsupportoa@connex.org.uk

Or just call in and see us at:

**16 Eagle Parade,
Buxton,
Derbyshire
SK17 6EQ**



Connex Care and Support is registered with the Care Quality Commission (CQC) and is rated as Good

Connex Care and Support — Older Adults is a service operated by Connex Community Support. Registered Charity No.1067193



16 Eagle Parade, Buxton, Derbyshire, SK17 6EQ
Tel 01298 23970

connex
> Care and Support

- Older Adults



**High quality care
for the ones you
love**

Connex Care and Support — Older Adults provides assistance with personal care and gives practical support to older and disabled adults in their own home and in the community. We operate throughout the High Peak.

We are a Domiciliary Agency, registered as 'Good' with the Care Quality Commission (CQC). We are an Approved Provider registered with Derbyshire County Council.

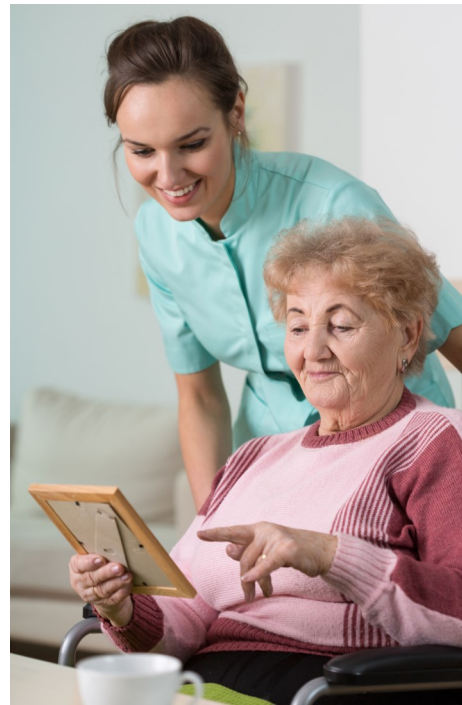
Our support workers are all caring and responsible, and undergo enhanced DBS checks before starting caring duties.

They receive full induction training including Moving and Handling and then undertake further training through Derbyshire County Council on Medications, Safeguarding Adults, Tissue Viability, Infection Control, Dementia and many other topics.



Our Services

We offer a variety of sessions:



- > **Pop-in Calls** — daily calls to assist with all aspects of personal care, medication and meal preparation
- > **Support sessions** — 2 hours or more to provide company, supervision and personal care
- > **Night sits** — assistance and support overnight
- > **Out and about sessions** — supporting clients in the community

Fees and Charging

As a domiciliary care agency, there is a cost to use our services, and you can find out the charges by contacting our team directly using the details overleaf.

You can choose to use our service and pay privately, or you may be eligible for an individual budget from Derbyshire County Council (DCC). To find out about this you will need to make contact with the Adult Care team at DCC.