

Referrals

We operate an open referral system, which means that anyone can refer a child or younger person with additional needs to our service.

Once a referral has been made, one of the Connex Care and Support team will arrange a visit. This is a chance to meet you and agree an individualised care plan for your child or younger person.

We aim to provide a service to your family within four weeks of your initial contact.

We put your child or younger person at the heart of everything we do — their safety, security and well-being is paramount to us.



For more details on any of the above services, please contact:

Kate Shenton or Jill Schofield

Joint Heads of Care and Support – Children and Younger People

Telephone: **01298 23970**

Email: careandsupportcyp@connex.org.uk



Connex Care and Support is registered with the Care Quality Commission (CQC) and is rated as Good.

Connex Care and Support is a service operated by Connex Community Support. Registered Charity No.1067193



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connex

> Care and Support

Children and Younger People

High Peak, North Dales and Chesterfield



About Us

Connex Care and Support has a long track record in providing high quality and reliable services for those with additional needs and disabilities, for children from birth upwards and for adults up to 65 years.

Our support workers receive in-depth training with specific disabilities including complex medical needs, how to administer medication, Makaton, Managing Challenging Behaviour and much more.

You can rely on Connex Care and Support to provide you with a flexible, personalised service to meet the individual needs of your family or client.

Our Services:

- > Our **Specialist Sitting Service** covers individual support in the home and in the community, and offers personal care to children or adults.
- > **Group Activities** provide our same high level of care whilst attending trips out or taking part in creative pastimes. Please ask for our free booklet, to find out more.
- > We can provide support for taking part in **Positive Structured Activities** like volunteering, maintenance work, or gardening, to help our clients to gain life and work skills.
- > We can offer **Home Care** to provide in-house support such as assisting with meal preparation, personal care, medication and shopping.
- > We also offer **Supported Living**, providing clients with 24 hours a day, 7 days a week assistance to live independently in the community.
- > We have a **Youth Club** for children with additional needs aged 12+. This is held on a Thursday evening 6pm-8pm at Buxton for

- > Our **Sibling Support Group** for 5—18 years olds offers siblings of those with additional needs a programme of activities. This service is available in both the High Peak and North Derbyshire Dales

Fees and Charges

Most of these services are chargeable services. They can be funded in a variety of ways:

Direct Payments

A Direct Payment is money provided by the Social Care Department for you to spend on getting the services you require for your disabled family member. If you are eligible for this service, your Social Worker will discuss this with you.



Private Work

We have an hourly rate available to families who want to book sessions with us privately, for example to enable them to attend a family wedding or have an evening out. We are also able to offer overnight support where required.

Our Youth Club has a small fee per session.

Our Sibling Support Service is funded by Children in Need and is free to access.

If you require support for your child family member, or client, why not give us a call to find out what funding is available?