

Can you help us as a Volunteer Driver?

Volunteering as a driver is satisfying and fun.

- > You can choose which journeys you would like to do.
- > You can do as little or as much as you like, from a few hours a week to much more if you wish.
- > You can use your own vehicle or can opt to use our accessible vehicles if you do not have or do not wish to use your own. You will receive a mileage allowance if you use your own car.
- > We can offer you training to drive our minibus, gaining a certificate in MiDAS® (Minibus Driver Awareness Scheme)

How do I become a Volunteer Driver?

Just pop in and pick up an application form.

- > You will need to complete a Disclosure & Barring Services check and provide two referees, but don't let this put you off. We rarely turn people away.
- > You need a full UK driving licence (online checks will also be done)
- > We will need copies of your insurance and MOT

For more information about using our Transport service or about becoming a volunteer driver, contact us on:

Tel: 01298 23970

Email: transport@connex.org.uk

Connex Community Support Connex Transport is a service operated by Connex Community Support. Registered Charity No.1067193

16 Eagle Parade, Buxton, Derbyshire, SK17 6EQ Tel 01298 23970 Safe, secure and friendly help to get you where you need to be

connex

Transport

Are you struggling to get to your medical appointment?

Do you wish to have a social outing but don't have transport? If so, read on....

About Us

Connex Transport helps older and disabled people to travel to their doctors' or hospital appointments. We can also help you go on a social trip, maybe to visit relatives or to get to a social club.



We cover an area across the High Peak and Derbyshire Dales from Sudbury to Furness Vale and can provide transport to Manchester, Stockport, Chesterfield and Sheffield hospitals, as well as trips further afield.

All our drivers are volunteers so you will either be transported in their own vehicles, or if required, we can also offer a wheelchair accessible vehicle and a minibus for group outings.

We also operate on behalf of **Derbyshire County Council – Connect Active Travel.** This enables us to provide transport to a range of healthcare appointments. Please ask for our **Active Travel leaflet** for more details.

How do I use Connex Transport?

If you have not used Connex Transport before, you will need to register with us to collect some details about you and your needs. You can do this in person at our office or over the phone. All information is private and confidential and is protected under the Data Protection Act. Once this has been completed, we can book your journey for you.

You are welcome to take a friend or family member for no extra charge and we will do everything we can to make sure your journey is comfortable.

Please remember: the service is provided by volunteer drivers, so we cannot guarantee a driver for you. However, the more notice we have, the better the chance we will be able to help you.

Is there a fee for using Connex Transport?

The Connex Transport service is subsidised. This allows us to offer transport at a much lower rate than using a taxi. The charge helps us to cover the cost of fuel and wear and tear of the vehicles. This is a fixed charge and the amount will depend on the location.

An invoice will be sent out to you on a monthly basis, so you do not need to pay us when you book, or pay your volunteer driver.



Currently available from our Buxton Office only, we also have a fully wheelchair accessible minibus. The cost for the use of this vehicles is as below:

- > 16 Seater Minibus: £1.29 per mile
- > £20.00 Minimum Journey charge