



Can you help us as a Volunteer Driver?

Volunteering as a driver is satisfying and fun.

- > You can choose which journeys you would like to do.
- > You can do as little or as much as you like, from a few hours a week to much more if you wish.
- > You can use your own vehicle or can opt to use our accessible vehicles if you do not have or do not wish to use your own. You will receive a mileage allowance if you use your own car.

How do I become a Volunteer Driver?

Just pop in and pick up an application form.

- > You will need to complete a Disclosure & Barring Services check and provide two referees, but don't let this put you off. We rarely turn people away.
- > You need a full UK driving licence (online checks will also be done)
- > We will need copies of your insurance and MOT

For more information:

For more information about using our Transport service or about becoming a volunteer driver, contact us on:



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www.connex.org.uk

Connex Transport is a service operated by
Connex Community Support. Registered Charity
No.1067193



Registered Charity No.1067193

Compton Offices, King Edward Street,
Ashbourne, Derbyshire DE6 1BW

connex
> Transport
Derbyshire
Dales



**Safe, secure and friendly
help to get you where you
need to be**

Are you struggling to get to your medical appointments?

Would you like to get out socially but don't have transport? If so, read on....

About Us



Connex Transport helps people who may struggle with public transport to travel to their doctors' or hospital appointments.

We can also help you go on a social trip, maybe to visit relatives or to get to a social club.

If you live in the Southern Derbyshire Dales, including the towns of Ashbourne, and Wirksworth, our Ashbourne Transport service may be able to help you.

All our drivers are volunteers so you will be transported in their own vehicles. They are all DBS-checked. They are also friendly, reliable and courteous.

We operate Connect Active Travel on behalf of Derbyshire County Council. This enables us to provide transport to a range of healthcare appointments. Please ask for the **Active Travel leaflet** for more details.



How do I use Connex Transport ?

If you have not used Connex Transport before, you will need to register with us to collect some details about you and your needs.

You can do this in person at our office or over the phone. All information is private and confidential and is protected under the Data Protection Regulations. Once this

has been completed, we can book your journey for you.

You are welcome to take a friend or family member for no extra charge and we will do everything we can to make sure your journey is comfortable.

Please remember: the service is provided by volunteer drivers, so we cannot guarantee a driver for you. However, the more notice we have, the better the chance we will be able to help you.

Is there a fee for using Connex Transport ?

The Connex Transport service is subsidised, however there is a fee for this service. The charge helps us to cover the cost of fuel and wear and tear of the vehicles.

This is a fixed charge and the amount will depend on the location. We will tell you the cost when you make your enquiry. We do all we can to keep our charges as low as possible.

An invoice will be sent out to you on a monthly basis, so you do not need to pay us when you book, or pay your volunteer driver.