



Community Support

Hoarding Clearance

If you would like to find out more, contact us:

Telephone: **01298 23970**

Email: **homemaintenance@connex.org.uk**

Connex Hoarding Clearance is a service operated by

Connex Community Support.

Registered Charity No.1067193

Connex Community Support is a local charity based in Buxton and Ashbourne that provides services of need to older people, adults and children with physical, sensory or learning disabilities and to families.

Income from Connex Hoarding Clearance service goes towards supporting the work of the charity.



Community Support

16 Eagle Parade, Buxton, Derbyshire,
SK17 6EQ Tel 01298 23970



Community Support

Hoarding Clearance

**Efficient and
discreet
clearance service
for residential
properties
affected by
hoarding**

**A social enterprise
supporting a local charity**



Connex Hoarding Clearance is a new service for landlords, social housing providers, Adult Care services and social workers to contact when you have a client with Hoarding Disorder and need to get a property cleared.

How can we help?



Our Hoarding Clearance staff are fully insured and trained, and recognise the symptoms and different levels of Hoarding Disorder. We can work with you or your client to tackle the clearance process sympathetically and discreetly.

This service is currently offered at two levels:

Clear only

The space will be cleared professionally by our team. We will work alongside you or your client or the referring body to identify which items to keep, which to recycle to local charities and which items need to be disposed of correctly and safely.

Clear and Clean

In addition to the above, we will provide a cleaning service, ranging from just a basic clean to a deep clean including carpets.

Our Home Maintenance service is able to offer any minor repairs or decorating that may be required (this will be charged separately).

**Please note: there may be occasions when our own cleaning service will not be suitable, due to the condition/soiled state of the property, or if the task is considered to be a health risk. In this instance we would suggest you contact a specialist cleaning company.*

Who does the Hoarding Clearance service help?

We take referrals and bookings from a variety of sources, including Local Authority Adult Care services and local health authorities. We also accept private referrals.

How do I make a referral to the Hoarding Clearance service?

Simply contact us using the details overleaf and we will send you a Referral Form. Once completed, return it to us by post or email.

We will then arrange to visit the property to meet with you or your client (as appropriate) to introduce ourselves, gain an understanding of the situation and assess the work required. Our staff will work with you to put together a plan of action.



Is there a cost?

Yes, this is a paid for service. We will produce a quotation once we have visited and assessed the work involved.

If you are happy with the quotation, just contact us to arrange a suitable time for the work to take place.